

Pilgrims Outreach, Inc.

Privacy Policy

Pilgrims Outreach and Pilgrims Outreach Platform's Online and App Privacy Policy

At Pilgrims Outreach, Inc., we want you to know that we respect your privacy, the privacy of our users, visitors and providers (collectively known as customers). This document provides information regarding our policy as it relates to the collection, use and disclosure of personal information. It also outlines our customer's rights to limit the collection use or disclosure of personal information. We at Pilgrims Outreach hold this personal information seriously and we maintain this information in the strictest of confidence. We do not sell any information to any third party. We also maintain a secured web site on all pages that require you to provide any personal information.

What information do we collect?

We collect information from you when you register on our site or in our app, place an order or fill out a form. When ordering or registering, as appropriate, you may be asked to enter your: name, e-mail address, mailing address, phone number, credit card information, EIN number or social security number. You may, however, visit our website anonymously.

Like most websites, we use cookies and/or web beacons to enhance your experience, gather general visitor information, and track visits to our website. Please refer to the 'do we use cookies?' section below for information about cookies and how we use them.

What do we use your information for?

Pilgrims Outreach collects a variety of information for many different purposes that are related to the use of our services or app. These purposes include service interest and donation trends, credit information, payment information, contact information, usage information as it relates to our services. We do this to develop a good understanding of your needs, analyze those needs and respond to those needs. This is done to identify services offered by our organization, affiliates or by other organizations that we believe could be of interest to you. When doing so, we may offer these services to you for your consideration.

Further to the above, any of the information we collect from you may be used in one of the following ways:

- . To personalize your experience (your information helps us to better respond to your individual needs)
- . To improve our website (we continually strive to improve our website offerings based on the information and feedback we receive from you)
- . To improve our app (we continually strive to improve our app offerings based on the information and feedback we receive from you)
- . To improve customer service (your information helps us to more effectively respond to your customer service requests and support needs)

. To process transactions Your information, whether public or private, will not be sold, exchanged, transferred, or given to any other company for any reason whatsoever, without your consent, other than for the express purpose of delivering the purchased product or service requested.

. To administer a contest, promotion, survey or other site or app feature

. To send periodic emails. The email address you provide for order processing, may be used to send you information and updates pertaining to your order, in addition to receiving occasional organization news, updates, related product or service information, etc.

Note: If at any time you would like to unsubscribe from receiving future emails, we include detailed unsubscribe instructions at the bottom of each email.

How do we protect your information?

We implement a variety of security measures to maintain the safety of your personal information when you place a donation or an order or access your personal information.

We offer the use of a secure server. All supplied sensitive/credit information is transmitted via Secure Socket Layer (SSL) technology and then encrypted into our payment gateway providers database only to be accessible by those authorized with special access rights to such systems, and are required to keep the information confidential.

After a transaction, your private information (credit cards, social security numbers, financials, etc.) will be kept on file for more than 60 days in order to facilitate future orders as some customers maintain ongoing, monthly donation or purchasing transactions with our organization.

Do we use cookies?

Yes for our website. Cookies are small files that a site or its service provider transfers to your computer's hard drive through your Web browser (if you allow) that enables the sites or service providers systems to recognize your browser and capture and remember certain information.

We use cookies to help us remember, understand and save your preferences for future visits, keep track of advertisements and compile aggregate data about site traffic and site interaction so that we can offer better site experiences and tools in the future. We may contract with third-party service providers to assist us in better understanding our site visitors. These service providers are not permitted to use the information collected on our behalf except to help us conduct and improve our business

Do we disclose any information to outside parties?

We do not sell, trade, or otherwise transfer to outside parties your personally identifiable information. This does not include trusted third parties who assist us in operating our website, app server, conducting our business, or servicing you, so long as those parties agree to keep this information confidential. We may also release your information when we believe release is appropriate to comply with the law, enforce our site policies, or protect ours or others rights, property, or safety. However, non-personally identifiable visitor information may be provided to other parties for marketing, advertising, or other uses. Further to this, we may

use customer identifiable information to investigate and help prevent potentially unlawful activity or if required by subpoena, search warrant, or other legal process.

Third party links:

Occasionally, at our discretion, we may include or offer third party products or services on our website. These third-party sites have separate and independent privacy policies. We therefore have no responsibility or liability for the content and activities of these linked sites. Nonetheless, we seek to protect the integrity of our site and welcome any feedback about these sites.

California Online Privacy Protection Act Compliance:

Because we value your privacy we have taken the necessary precautions to be in compliance with the California Online Privacy Protection Act. We therefore will not distribute your personal information to outside parties without your consent.

As part of the California Online Privacy Protection Act, all users of our site may make any changes to their information at anytime by logging into their control panel and going to the 'Edit Profile' page.

Children's Online Privacy Protection Act Compliance:

We are in compliance with the requirements of COPPA (Children's Online Privacy Protection Act), we do not collect any information from anyone under 13 years of age. Our website, products and services are all directed to people who are at least 13 years old or older. This online privacy policy applies only to information collected through our website and not to information collected offline.

Terms and Conditions:

Please also visit our Terms and Conditions section establishing the use, disclaimers, and limitations of liability governing the use of our website and our app at <https://www.pilgrimsoutreach.org/tc.pdf>

Your Consent:

By using our site or app, you consent to our Privacy Policy. If we decide to change our privacy policy, we will post those changes on this page.

Contacting Us:

If there are any questions regarding this privacy policy you may contact us using the information below.

Pilgrims Outreach, Inc.

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